

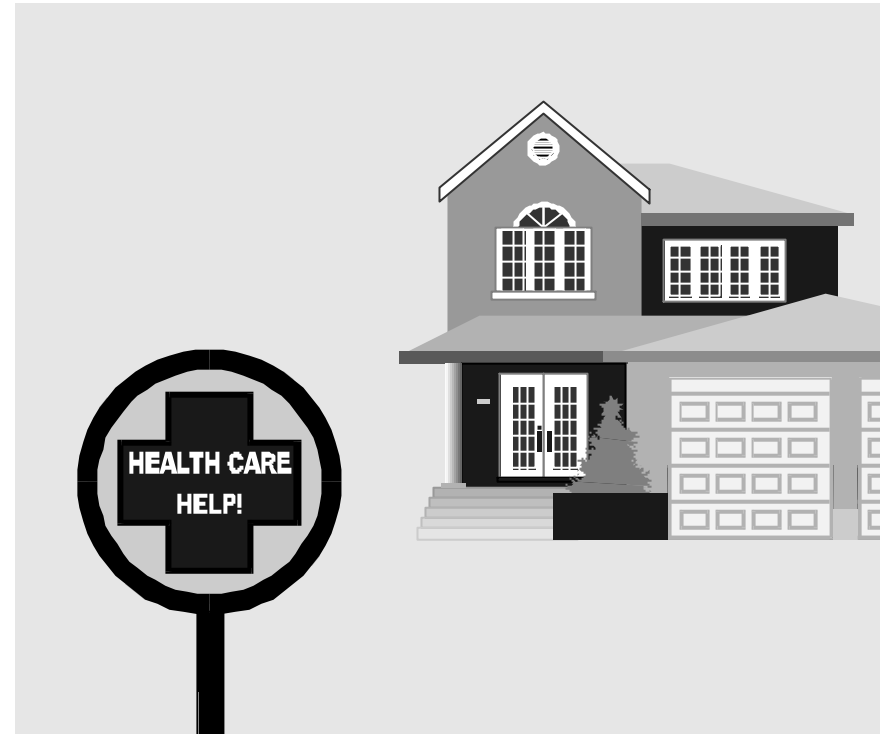


www.skylinkhome.com

## Emergency Dialer

# DIAL-ALERT™

### MODEL: ED-100



#### CUSTOMER SERVICE

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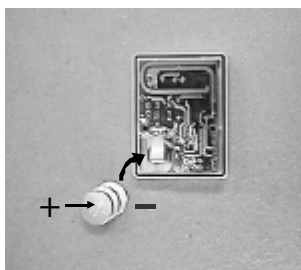


## PANIC TRANSMITTER BATTERY

The Panic Transmitter operates on three 3-volt lithium batteries (CR-1220) that are installed at the factory. The battery storage life of these lithium batteries is approximately five years. There are two screws on the back of the transmitter that hold the top and bottom case together.

### To replace the Panic Transmitter batteries:

1. Undo the two screws on the back of the transmitter.  
The back will then come off.
2. Take out all the old batteries using a small screwdriver or a pen.
3. Place the new batteries in position.  
The positive end should be facing upward as you place the batteries in the transmitter (see diagram).
4. Close the battery cover and re-insert two screws.



Note: In order to maintain the battery life, activate the Panic Transmitter in case of an emergency only.

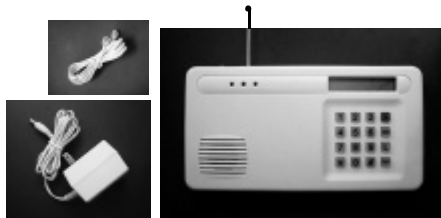
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## PACKAGE CONTENTS

All materials required for installation are included with this package

- 1 **Dial-Alert** (AD-433)
- 1 Telephone Line
- 1 antenna (installed)
- 1 AC adapter
- 1 9 volt alkaline battery



- 1 Panic Transmitter (PT-434) includes  
Three 3 volt Lithium batteries (installed)



- 1 ~~Pack of screws and anchors (for Dial-Alert)~~
- Sheet of templates
- Double sided tape
- Manual
- Warranty Card
- Quick Guide

## BATTERY MAINTENANCE

The ED-100 **Dial-Alert** comes with 4 batteries that at some point you may have to replace:

One 9 volt alkaline battery for the **Dial-Alert**

Three 3 volt lithium batteries for the Panic Transmitter

Recommendation: Test your **Dial-Alert** periodically to ensure that all batteries are working.

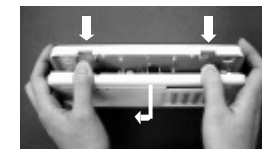
### DIAL-ALERT BATTERY

The **Dial-Alert** comes equipped with a 9V backup alkaline battery in case the electrical power is interrupted for any reason.

When the dialer backup battery is low, the LOBATT. light goes on.

#### To replace the dialer backup battery:

1. Open the **Dial-Alert** case by pressing down on the two tabs on the top edge and pull the front forward.
2. Disconnect the old battery.
3. Connect the new battery.
4. Close the **Dial-Alert** case.



The battery life, (9 volt alkaline battery), is approximately two years if used only for backup.

Note: If the AC adapter is disconnected while the battery is being replaced, the pre-recorded message will be erased, and the clock will return to 12:00. Re-record the emergency voice message and reset the clock. (Refer to page 10).

## ADVANCED PROGRAMMING

### Turn on the universal dial tone:

1. Press the [L] key, display will show "L".
2. Press the [9] key, display will show " L 9 1 ". The last digit (1) indicates that the universal dial tone detection is turned off.
3. Press the [2] key within 5 seconds after pressing the [9] key to turn on the universal dial tone.

When the universal dial tone is turned off, and no dial tone is detected within 1 minute (after the dialer is activated), the display will show "no LInE" and the backlit keypad will flash. To return to standby mode (Display shows the time), press and hold the panic button [O] for 2 seconds.

## OVERVIEW

The AD-433 **Dial-Alert** dials as many as 9 pre-programmed telephone numbers and sends a personalized pre-recorded message. Each telephone number can be dialed up to 9 times and the person receiving the emergency message can confirm receipt of that message by pressing the "#" key on their telephone. A pre-recorded message, maximum 40 seconds in length will be played notifying the person being called of the emergency.

The **Dial-Alert** is activated when:

1. The red panic button [O] on the keypad of the **Dial-Alert** is pressed
2. The button is pressed on the panic transmitter (included in the ED-100 package)

This manual is divided into 4 sections in order to assist in the installation and programming your **Dial-Alert**.

1. Installation
2. Lights and Sounds
3. Standard Programming
  - Program the time clock
  - Record a message
  - Playback of pre-recorded message
  - Storing telephone numbers in memory for
    - emergency voice message only
    - both emergency voice message and numeric information
    - numeric information only
  - Delete a telephone number from memory
  - Modify the redial count and repeat times of a telephone number
4. Advanced Programming
  - Programming the calling time
  - Programming the pause period for pager access
  - Select the phone system (regular or PABX phone systems)
  - Program transmitters to activate dialer
  - Erase programmed transmitters
  - To arm / disarm the dialer
  - Dialing delay
  - Universal Dial Tone

## INSTALLATION

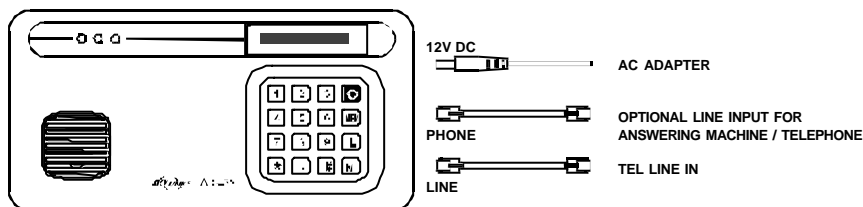
The **Dial-Alert** is installed using the screws provided. We have also included double sided tape, to use for temporary installation while you are positioning the dialer. Once the dialer is positioned correctly, install it permanently with screws. We have also included wall anchors and a template to help position the screws correctly.

### How to use the template:

1. Cut and place the appropriate template in the desired position
2. Screw part way into the surface where the holes are marked
3. Unscrew the screws and remove the template
4. Screw the component in place where you started the screws

### INSTALLING THE DIAL-ALERT (AD-433)

Position the dialer beside a telephone or near any phone line and within access of an electrical outlet. However, it is recommended that you hide the dialer for security purposes. The dialer runs on regular electrical current. It also contains a 9 volt alkaline backup battery in case power is interrupted for any reason. A phone line must be connected to the dialer in order for the dialer to work. Connect the phone lines and AC adapter as shown.



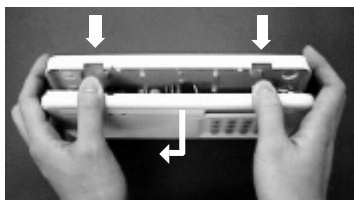
Note: The optional line input is intended for an answering machine, telephone etc. The device connected to the dialer will be disconnected when the dialer is activated. Therefore it will not affect the operation of the dialer.

### There are 3 ways to attach the Dial-Alert on the wall:

1. using double sided tape for temporary use
2. hanging it from the two keyholes on two stationary screws
3. screwing the back onto the wall with four screws.

### To mount the Dial-Alert:

1. Open the case.
  - a) Press the two tabs on top of the dialer
  - b) Pull open the front



## ADVANCED PROGRAMMING

### DELAY DIALING

The delay dialing allows the dialer to dial the preset phone numbers after a specified period of time (between 0 - 75 seconds). This feature allows the user to deactivate the dialer after it has been triggered. For instance, if the panic transmitter is pressed accidentally, and the delay dialer is set to '0' seconds, the dialer will begin dialing immediately. If the delay dialing is set to anything but "0" seconds, the dialer will not dial immediately, it will start dialing after the preset delay dialing time. The delay dialing is factory set to 0 seconds.

### To set the dialing time delay:

1. Press the [L] key, the display will show " L ".
2. Press the [8] key, the display will show " L 8 1 ". The last digit is the current delay dialing setting.
3. Press either 1, 2, 3, 4 or 5 to set the delay dialing time, (refer to the chart below)

1	=	0 seconds
2	=	30 seconds
3	=	45 seconds
4	=	60 seconds
5	=	75 seconds

If the display shows " L 8 3 ", the dialer will begin dialing 45 seconds after the dialer has been activated. During that delay period, you may wish to stop the dialer from dialing the preset telephone numbers. If so, press and hold the panic button [O] on the keypad for 2 seconds. If you have successfully aborted the call, the display will go back to clock mode.

### UNIVERSAL DIAL TONE

This feature allows our **Dial-Alert** to be compatible with all phone systems world-wide. When the Universal Dial Tone is off, our **Dial-Alert** needs a dial tone before it will dial the pre-programmed telephone numbers. However, not all phone systems and dial tones are the same. For instance, the dial tone may be different for any phone system that accommodates the voice message systems or call answer feature. When the Universal Dial Tone is on, our **Dial-Alert** will dial no matter what type of dial tone is present.

This Universal Dial Tone is factory set to off. However, you may wish to set it to on if your phone line accommodates the voice message systems or call answer feature.

## ADVANCED PROGRAMMING

### DELETE PROGRAMMED PANIC TRANSMITTER:

Once a panic transmitter is learned, it is stored in memory. In order to delete any one of the transmitters, first the entire memory must be erased, then re-learn the panic transmitters you wish to use. You cannot erase only one specific transmitter, the entire memory must be cleared.

### To erase panic transmitters from the dialer:

1. Press the [L] key, the display will show " L ".
2. Press the [6] key, the display will show " L 6 ErASE ".
3. Press the [#] key. If you hear a double beep, all panic transmitters have been deleted.

### TO ARM/DISARM THE DIALER

The dialer can be armed to send messages when the transmitters that are learned have been activated. You can also disarm the dialer so that it will not be activated even if any of the learned transmitters are activated. You may choose to disarm the dialer for whatever reason. The dialer is currently set to arm mode. We recommend all users arm the dialer all the times.

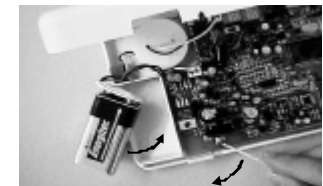
### To arm/disarm the dialer:

1. Press the [L] key, the display will show " L ".
2. Press the [7] key, the display will show " L 7 1 ". The last digit (1) indicates the dialer is armed.
3. To disarm the dialer, press the [2] key within 5 seconds after pressing the [7] key. When the dialer is disabled, the display will read " L 7 2 ".

When the dialer is disarmed, the disarm LED light will be on.

## INSTALLATION

2. Thread the telephone line through the top hole in the back of the unit and plug it into the "LINE" jack. Plug the other end of this line into a telephone jack. If you want to have an answering machine on the same line as the dialer, thread the phone line through the bottom hole in the back of the unit and plug it into the "PHONE" jack of the dialer. **The phone line(s) must be inserted through the back of the unit before it is attached to the wall.**
3. Thread the AC adapter cord through the top hole in the back of the unit and plug it into the AC connector on the circuit board as shown. **The adapter cord must be inserted through the back of the unit before it is attached to the wall.**
4. Insert the 9 volt alkaline battery and rotate the antenna from the inside of the dialer to the outside.
5. Attach the unit to the wall. If hanging the unit, insert two screws using the template provided. If screwing the back directly to the wall, take the back plate right off by prying apart one hinge and unplug the AC adapter from the circuit board.
6. Using the template, attach the backplate onto the wall with 2 screws.
7. Mount the dialer on the backplate. Insert one hinge into the hole, then twist the other hinge into position. Plug the AC adapter back into the circuit board.
8. Firmly close the case.
9. Plug the AC adapter into a power outlet. The red AC PWR light will turn on and the keypad backlight will flash.

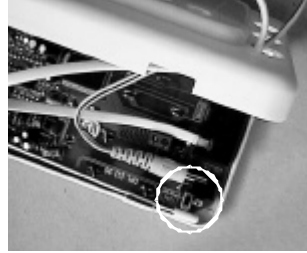


## INSTALLATION

### Switch Setting

#### 1. Tone/Pulse Switch

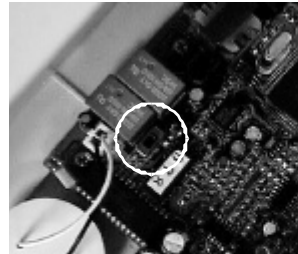
This dialer supports both Tone and Pulse dialing. In order to change the setting, you need to open the case by pressing the two tabs on top of the dialer and pull open the front. The Tone/Pulse switch is located at the upper left corner of the circuit board (just above the adapter jack). The switch is set to Tone at the factory. This setting can be changed by sliding the switch to the appropriate position.



#### 2. Speaker On/Off Switch

The speaker must be on during programming and recording the voice message in order to use the playback feature. For security purposes, the speaker may be turned off after programming to allow for silent dialing when the dialer is activated.

The On/Off switch for the speaker is located on the lower right corner of the circuit board. The default setting for the speaker is "On".



## ADVANCED PROGRAMMING

### SET THE TYPE OF PHONE SYSTEM

This dialer supports both regular telephone and PABX phone systems. Selection can be made using the function key. The dialer is currently set for regular phones.

#### To select the phone system:

1. Press the [L] key, display will show an "L".
2. Press the [3] key, display will show "L 3 1", the last digit (1) means the dialer is set for regular phone.
3. To change the setting of the dialer to PABX systems, press [2]. The display will show "L 3 2" and the system is now set to PABX system.

### PROGRAM THE ID CODE OF A TRANSMITTER

Before any additional panic transmitter can activate the **Dial-Alert**, it must be learned (programmed) to communicate with the dialer. Once it is learned and the button on the panic transmitter is pressed, the dialer will begin to dial the preset telephone numbers and play the pre-recorded message.

#### To program Skylink's panic transmitter:

1. Press the [L] key, display will show "L".
2. Press the [5] key, display will show "L 5 Id codE".
3. Activate the desired panic transmitter within 5 seconds after pressing the [5] key. Once the panic transmitter is learned to the dialer, the display will return to clock mode.
4. To ensure that the transmitter has been learned, activate the learned transmitter when the dialer is in the clock mode. If the dialer starts dialing the preset phone numbers, the transmitter has been learned. To terminate the dialing, press and hold the Panic Button [O] on the keypad for 2 seconds.

## ADVANCED PROGRAMMING

### PROGRAM THE CALLING TIME

The calling time is the amount of time the phone will ring until the call is disconnected. If the phone is not picked up within this period of time, the dialer will either call again, (depends on the redial count), or advance to the next phone number. The calling time is currently set at 60 seconds.

#### How to program the calling time

1. Press the [L] key, the display will show " L ".
2. Press the [1] key, the display will show " L 1 1 ", the last digit, " 1 ", is the setting of the call time, (in this example, it is currently 30 seconds, as per chart below). To keep this setting, press the [L] key.
3. To change the calling time, press either 1, 2, 3, 4 or 5 when the display shows " L 1 1 " (refer to the chart below)

1	=	30 seconds
2	=	45 seconds
3	=	60 seconds
4	=	75 seconds
5	=	90 seconds

If the display shows " L 1 3 ", the phone will ring for 60 seconds before the call is disconnected.

### PROGRAMMING THE PAUSE PERIOD FOR PAGER ACCESS

As mentioned before, when storing a telephone number to be sent to pagers, a pause period will be inserted between the telephone number and the numeric message. The current setting for this pause period is 5 seconds. This setting can be changed from 1 to 9 seconds to suit a specific application.

#### To program the pause period

1. Press the [L] key, the display will show " L ".
2. Press the [2] key, the display will show " L 2 5 ", the last digit, " 5 ", is the setting of the pause period (in this example, it is currently set at 5 seconds), to keep this setting, press the [L] key.
3. To change the pause period, between 1 to 9 seconds, press ( 1 - 9 ) on the keypad while the display shows " L 2 5 ". If the number 9 is entered, the pause period between the number dialed and the numeric message is 9 seconds.

## LIGHTS AND SOUNDS

Below is an explanation of the lights and sounds of the **Dial-Alert**.

### LIGHTS

ACPWR light on  
ACPWR light off  
LOBATT. light on  
LOBATT. light off  
DISARM light off

DISARM light on

Keypad backlight  
flashing

Keypad backlight

dialer is being powered by AC adapter.

dialer is not receiving any AC power.

backup battery is connected and working.

backup battery is weak, battery needs to be replaced.

the dialer will dial the pre-programmed phone numbers when activated.

the dialer will not dial any phone numbers when activated.

1.) the dialer has no message in memory.

2.) dial tone is not detected when the dialer is activated, check phone line connection.

If unit is powered by AC adapter or powered by backup battery, back light stays on for five seconds when any key on the keypad is pressed.

### SOUNDS

Short beep  
Two short beep's

Long beep

You have pressed a key in the right order.

1.) When the dialer is turned on for the first time.

2.) When the pre-programmed transmitters/sensors are deleted from the memory.

You have made a mistake.

## STANDARD PROGRAMMING

When you plug in the dialer for the first time, you will hear a double beep and all the lights will be on for 2 seconds, the keypad will continue to flash and the clock will be set to 12:00.

### PROGRAM THE TIME CLOCK

1. Press the [L] key, display will show "L".
2. Press the [4] key, display will show " L 4 12:00 ". The first digit of the time will be flashing. The flashing digit is the number you are currently changing.
3. Using the keypad, enter the desired number.  
The clock is in 24 hour mode. For example, if the display shows " L 4 1330 ", the time is set at 1:30 pm.

To change the time to 8:15 pm, the sequence is (remember that the clock is in 24 hour mode):

[ L ], [ 4 ], [ 2 ], [ 0 ], [ 1 ], [ 5 ]

### RECORDING A MESSAGE

Currently the keypad is flashing and will continue to flash until a message has been recorded. The dialer cannot dial any phone numbers if a message has not been recorded.

To record a message, press and hold the [R/P] key for 2 seconds then release, the display will show "rEcord" and a beep is generated which alerts you to begin recording. The microphone is located beside the speaker. Record all the information you would like to be played in case of an emergency. For example: "This is an emergency voice message, my name is John Smith, please send help, I live at.....My phone number is xxx-xxx-xxx" (if you have two phone lines, give the phone number of the line that is not using.)

This dialer includes a special feature to let the called party terminate the emergency message. By pressing "#" while the message is being played, the Dialer will stop calling that number, then advance to the next number, if any. We recommend that a short ending be recorded after the emergency message informing the recipient of this feature (i.e. this message will call you x times and repeat x times during each call, to acknowledge and discontinue further calls, press "#").

After you are finished recording the message, (maximum length of 40 seconds), press and release [R/P] key, display will show "PLAY" and play back the message. After playing the message, the display will return to clock mode. The keypad backlight will stop flashing indicating that a message has been recorded.

The sequence to record a message is:

Press and hold [ R/P ] for 2 seconds , [ record message ] , press [ R/P ].

## PANIC TRANSMITTER

The Panic Transmitter conveniently fits on any keychain or necklace. It allows you to activate the **Dial-Alert** from a distance of approximately 100 feet from the dialer. The distance will depend on what is between the Panic Transmitter and the dialer. This transmitter is water resistance and shock resistance, it allows you to carry this transmitter all the time.

### Activate the Emergency Dialer with the Panic Transmitter

In an emergency, you can activate the dialer using the Panic Transmitter. Move the sliding cover and press the panic button for one second. This will activate the dialer and it will dial the preset telephone numbers.

Note: Make sure you press down on the transmitter for one full second or the system may not respond.



## STANDARD PROGRAMMING

### TO REVIEW OR MODIFY THE PRE-PROGRAMMED PHONE NUMBERS, THE REDIAL COUNT AND/OR THE REPEAT TIMES OF A PHONE NUMBER.

1. Press the [MEM] key, display will show an "M" in the upper right corner.
2. Select the memory location of the phone number, (1 - 9)
3. The phone number will be shown on the display.
4. If you want to change the telephone number, enter the new phone number while the old number is on the screen. This telephone number will be deleted when a new number is added. Then press the [MEM] key. If you want to keep the telephone number shown on the screen, press [MEM].
5. The display will now show the current setting of the redial count. If you want to keep the current redial count, enter the [MEM] key. If you want to change the setting, enter the desired number, (1 - 9), then press the [MEM] key.
6. After pressing the [MEM] key, the display will show the current setting of the repeat times.
7. If you want to keep the current repeat time, enter the [MEM] key. If you want to change the setting, enter the desired number, (1 - 9), then press the [MEM] key.
8. The screen will revert back to clock mode.

### Activate the Dial-Alert with the Panic button on the keypad

After you programmed all the emergency telephone numbers and the voice message, you can activate the dialer by pressing the panic button on the keypad. Once the panic button is pressed, the dialer will start dialing the pre-programmed emergency phone numbers. You can also activate the dialer using the Panic Transmitter.

## STANDARD PROGRAMMING

### PLAYBACK PRE-RECORDED MESSAGE

Press and release the [R/P] key, display will show "PLAY" and the dialer will beep. The message is then played back.

### STORING TELEPHONE NUMBERS

This feature enables the user to program as many as 9 different telephone numbers. The dialer can send out 2 different messages. One message is the pre-recorded voice message that you programmed earlier, the other message sends numeric information to a pager.

There are three different ways that you can send the voice message and the numeric information:

- A. Sends the emergency voice message only.
- B. Sends both the emergency voice message and the numeric information (pager reception only).
- C. Sends the numeric information only (for pager reception only).

### A. Storing telephone numbers in memory (Sends the emergency voice message only)

1. Press the [MEM] key, the display will show a letter "M" on the upper left corner. If nothing is entered within 5 seconds, the display will return to the clock mode.
2. Within the first 5 seconds, select a memory location by pressing a key pad number 1 - 9 to store the telephone number.
3. Enter the telephone number using the keypad. The display will flash as the numbers are being entered.
4. Press the [MEM] key within 5 seconds after the last digit of the telephone number is entered. The number is now stored.
5. After the telephone number has been stored, "rEdIAL 3" will appear on the display. This is the redial count which is the number of times the dialer will call that telephone number. The dialer is factory set to call each number 3 times. The number of attempts can be changed to dial 1 to 9 times. If you want to keep the dialer at 3 attempts, press the [MEM] key. To change the redial count, enter a number from 1 - 9 when display shows "rEdIAL 3" .
6. The display will now show "rEPEAt 3". This is the repeat count which is the number of times the message will be repeated during that one call. The dialer is factory set to repeat the message 3 times. The number of repeats can be changed from 1 to 9 times. If you want to keep the repeat count to remain at 3 times, press the [MEM] key. To change the repeat count, enter a number from 1 - 9 when display shows "rEPEAt 3" .

## STANDARD PROGRAMMING

7. The dialer is now in standby mode. (Display shows the time).

The sequence to store a telephone number is as follows:

[MEM] , enter memory location (1-9) , enter telephone # , [MEM] , enter redial # (1-9), enter repeat # (1-9).

### **B. Storing telephone numbers in memory (Sends both emergency voice message and numeric information)**

1. Press the [MEM] key, the display will show a letter "M" on the upper left corner. If nothing is entered within 5 seconds, the display will return to the clock mode.
2. Within the first 5 seconds, select a memory location by pressing a keypad number 1 - 9 to store the telephone number.
3. Enter the telephone number using the keypad. The display will flash as the telephone is being entered.
4. Press the [R/P] key to insert a pause period between the telephone number and the numeric information you want to send. The pause period is the time you have to wait after the connection has been made to the paging company and before you can enter the numeric information (i.e. phone number). The display will show a "P" if a pause period is entered. This pause period is factory set at 5 seconds but can be changed from 1 - 9 seconds (Refer to Advanced Programming - programming the pause period for pager access). You may also insert multiple pause periods to suit your application. Call the paging company to determine how long the pause period should be.
5. Press [MEM]
6. "rEdIAL 3" will appear on the display. This is the redial count which is the number of times the dialer will call that telephone number. The dialer is factory set to call the number 3 times. The number of attempts can be changed to dial 1 to 9 times. If you want to keep the redial count at 3 attempts, press the [MEM] key. To change the redial count, enter a number from 1 - 9 when display shows "rEdIAL 3".
7. The display will now show "rPEAt 3". This is the repeat count which is the number of times the message will be repeated during that one call. The dialer is factory set to repeat the message 3 times. The number of repeats can be changed from 1 to 9 times. If you want to keep the repeat count to remain at 3 times, press the [MEM] key. To change the repeat count, enter a number from 1 - 9 when display shows "rPEAt 3".

## STANDARD PROGRAMMING

### **C. Storing telephone numbers in memory (Sends the numeric information to pager only)**

1. Press the [MEM] key, the display will show a letter "M" on the upper left corner. If nothing is entered within 5 seconds, the display will return to the clock mode.
2. Within the first 5 seconds, select a memory location by pressing a keypad number 1 - 9 to store the telephone number.
3. Enter the telephone number using the keypad. The display will flash as the telephone is being entered.
4. Press the [R/P] key to insert a pause period between the telephone number and the information you want to send. The display will show a "P". This pause period is factory set at 5 seconds but can be changed from 1 - 9 seconds. (Refer to Advanced Programming - programming the pause period for pager access).
5. Enter the numeric information you want to send out, ( the information that will be shown on the pager), then press [L]. This will suspend the recorded message.
6. Press [MEM].
7. After the telephone number has been stored, another message will appear on the display asking for a redial count. The redial count is the number of times the dialer will call that telephone number. The dialer is factory set to call the number 3 times. The number of attempts can be changed to dial 1 to 9 times. If you want to keep the redial count at 3 attempts, press the [MEM] key. To change the redial count, enter a number from 1 - 9 when display shows "rEdIAL 3".
8. Input the repeat times when the display shows "rPEAt 3". The repeat time is the number of times the message will be played for that certain phone number. The current setting is 3. It can be changed from 1 to 9 using the keypad. Again, by pressing [MEM] will keep the existing setting.

### **DELETE A TELEPHONE NUMBER FROM MEMORY**

1. Press [MEM] key.
2. Select the memory location (1 - 9) of the phone number you want to delete.
3. The phone number will be shown on the display, if that is the number you want to delete, press the [R/P] key while the telephone number is on the display. Once the phone number is deleted, the display will return to clock mode.